

Hôpital Notre-Dame Hospital (Hearst)

# **ANNUAL REPORT**



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2021-2022

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### Mission, Vision & Values

## **Our Mission**

Working together to continuously evolve the quality of patient services.



## **Our Vision**

Exceptional health services at your doorstep.



## **Our Values**

Listen to appreciate diversity. Learn through dialogue and reflection. Guide with courage and transparency. Support our patients through empathy and kindness.



### Report of the Board Chair and the Chief Executive Officer



The pandemic has reminded us how important it is to have a strong and effective healthcare system. The past year was filled with challenges as we faced a unique and unprecedented situation: managing the ongoing COVID-19 pandemic, an internal outbreak of COVID-19, a major outbreak of blastomycosis at Constance Lake First Nation, an acute shortage of family doctors, as well as healthcare staff turnover after many left for retirement to assist with the renewal of healthcare professionals, a very high number of orphan patients in our communities, all in the midst of a tenuous fiscal context as the province revamps the administrative model for healthcare

Our hospital is working very hard to ensure that patients are provided with care 24 hours a day, including emergency services, surgery, specialized care for chronic diseases, diagnostic services and rehabilitative care. We work in collaboration with other components of the healthcare system to provide coordinated services to patients and we aim for excellence.

This annual report presents only brief news items, statistics, financial analyses and notes on the activities of our Foundation.

Hôpital Notre-Dame Hospital, in partnership with 23 other hospitals in Northern Ontario, is currently revamping an IT network that will serve to share medical data, thus allowing us to configure healthcare services diligently and efficiently in real-time, while also ensuring advanced cybersecurity measures. Several members of our staff are identified as design experts for this technological shift. We are at the preliminary stages of remodeling our outpatient care services. Work on this project is expected to begin in the near future.

We have undertaken a key initiative to reduce our energy consumption by turning to greener technology.

Our designation as a Francophone institution is distinctive and results in the active offer of French-language healthcare services. All health services and programs offered by our hospital are provided in both official languages.

Our Foundation is on board with a new fundraising activity in the form of monthly 50/50 draws. We thank you for your interest and your support.

We also thank you for your understanding in this time of major challenges as we ensure local healthcare services along with our partners in order to provide coordinated and excellent care to residents of neighbouring communities.



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Liza Fortier Chief Executive Officer



Joëlle Zorzetto Board Chair

# **REPORT FROM** THE CHIEF OF STAFF

My first year as Chief of Staff has certainly been one of many challenges. However, as usual, we have been able to rise to the occasion. No matter what difficulties we face, we continue to endeavour to serve the medical needs of the community as best we can.

Again, this year has been dominated by the Covid-19 pandemic. We were particularly impacted in January and February with an influx of Covid admissions as well as staffing shortages. We were also hit with the blastomycosis outbreak in November. We rapidly took on this unforeseen challenge by setting up a clinic to ensure proper care for all affected patients. Unfortunately, several patients passed away, and we offer our sincere condolences to the families and the First Nation community of Constance Lake for the losses of loved ones.

By far, the greatest challenge that the medical staff is facing at present concerns the shortage of physicians in our community. Following the recent retirements of physicians, many patients are without a family doctor and must access primary care services through other means. This situation puts significant stress and pressure on the already overworked remaining physicians, who bare many responsibilities on their shoulders in order to deliver a wide range of health care services within our remote region. Quite frankly, the present workload and responsibilities are unsustainable. It is safe to say that we find ourselves in a crisis and that the future of health care services in our community is at great risk. Therefore, it is imperative that in the next few months, the community gets together to find effective and lasting solutions to our physician shortage in order to provide health care to all orphaned patients. Without a collective effort to put new ideas and initiatives in place, the collapse of the health care system in the Hearst region is imminent.

On a more positive note, we continue our commitment of providing excellent medical education to the students who choose to learn from our tutelage. Not only did we have the pleasure of hosting two third-year medical students, Danica Desjardins and Danielle Bourgeois Lapiccirella, but we are also privileged to have Dr. Shyanne Fournier complete her medical residency in our midst.

A hospitalist program has also been established. It is my belief that this initiative has improved the care for our in-patients. Thank you, Dr. Gauvin, for your excellent work in establishing this program.

Lastly, Dr. Smith and Dr. Laflèche retired last year after providing care to the community for over 35 years. We wish them all the best in their well-deserved retirement.

Let's continue working together to improve the care for all patients.



Dr. Martin Papineau

Dr. Martin Papineau Chief of Staff



### HOSPITAL AUXILIARY REPORT

The years 2020 and 2021 were very different. The Auxiliary activities have greatly diminished. We have 25 active members who have contributed 1,115 hours to the hospital Gift Shop.

Funds donated to the hospital over the years are generally used to purchase equipment for patient care. We are proud to have donated \$ 12,000 towards a pledge of \$ 100,000 for the CT Scan.

The Gift Shop, which is our only source of funding during the pandemic, continues to offer various products, thanks to purchases made by Ginette Cloutier-Larose and Jeanne-Mance Lacroix. Dedicated volunteers ensure the opening of the boutique. It must be emphasized that the profits from the boutique are returned to the hospital in the form of donations.

We continue to offer a \$ 350 bursary to a Hearst Catholic High School student who pursues post-secondary studies in the health sector.

We thank all our volunteers, both women and men, who are so dedicated and generous with their time. Thank you to all the staff for your collaboration, which is so essential to our volunteer work. To the members of the Board of Directors of Hôpital Notre-Dame Hospital, your interest and support are sources of motivation for us.

A huge thank you to all those people who give without counting.

Marielle Carbonneau

Marielle Carbonneau President

#### Auxiliary Executive Committee

Presidente - Marielle Carbonneau Vice-Presidente - Marcelle Bray Secretary - Claudine Locqueville Treasurer - Nicole Caouette

Recruitment of members and library - Denise Séguin Public relations and photography - Marcelle Bray First-grader visits, special events- Nicole Blier The Gift Shop and volunteer services - Ginette C. Larose

### OUR BOARD OF DIRECTORS 2021-2022





JOËLLE ZORZETTO BOARD CHAIR



NADIA BOISSONNEAULT ALARY BOARD VICE-CHAIR



JOSÉE DALLAIRE TREASURER



LIZA FORTIER SECRETARY/CHIEF EXECUTIVE OFFICER



DR. MARTIN PAPINEAU CHIEF OF THE MEDICAL STAFF



DR. MARJOLAINE TALBOT-LEMAIRE PRESIDENT OF THE MEDICAL STAFF



ISABELLE CHOUINARD ROY MEMBER



JOSÉE RINGUETTE MEMBER



DANIEL GRENIER MEMBER



LOUIS CORBEIL MEMBER



MANON THERRIEN-PINTO MEMBER

HÔPITAL NOTRE-DAME HOSPITAL (HEARST) PAGE 7



## ANNUAL STATISTICS

|   | 2021-22 | 2020-21 | 2019-20 |
|---|---------|---------|---------|
| Number of patients admitted             | 565     | 480     | 523     |
| Number of patient days - Acute Care     | 4988    | 6 076   | 7 950   |
| Number of patient days - Long-Term Care | 7431    | 7 652   | 7 686   |
| Births                                  | 45      | 54      | 47      |
| Surgical procedures - inpatients        | 53      | 66      | 78      |
| Surgical procedures - outpatients       | 652     | 564     | 736     |
| Number of visits - Ambulatory Services: |         |         |         |
| Electrocardiograms                      | 1 707   | 1 329   | 1 705   |
| Medical Imaging                         | 8604    | 7 043   | 7 852   |
| Laboratory                              | 12 106  | 10 476  | 12 078  |
| Clinical Nutrition                      | 329     | 229     | 366     |
| Physiotherapy                           | 3 990   | 3 052   | 4 598   |
| Respiratory Therapy                     | 131     | 149     | 132     |
| Emergency                               | 11 105  | 8 965   | 12 160  |
| Number of visits - Specialty Clinics    | 3 559   | 3 042   | 4 721   |

## Summary of Statement of Operations and Assets

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#### HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

#### SUMMARY STATEMENT OF OPERATIONS AND NET ASSETS

YEAR ENDED MARCH 31, 2022

|  | Budget        | 2022          | 2021          |
|--|---------------|---------------|---------------|
| 3  | (Unaudited)   | Actual        | Actual        |
| REVENUES   |               |               |               |
| Ontario Health North   | \$ 14,765,261 | \$ 14,730,298 | \$ 14,759,893 |
| Ontario Health North - one-time funding                      | 794,375       | 1,806,934     | 1,998,426     |
| Cancer Care Ontario  | 275,000       | 402,063       | 256,946       |
| Amortization of deferred capital contribution -              |               |               |               |
| equipment  | 238,144       | 283,025       | 244,962       |
| Recoveries and miscellaneous                                 | 1,455,995     | 1,538,922     | 1,502,138     |
| Patient related  | 653,300       | 665,490       | 591,837       |
| Differential and co-payment                                  | 540,000       | 408,172       | 484,839       |
|  | 18,722,075    | 19,834,904    | 19,839,041    |
| EXPENSES   |               |               |               |
| Salaries and wages   | 9,914,760     | 10,732,151    | 9,842,847     |
| Medical staff remuneration                                   | 809,605       | 1,072,321     | 864,120       |
| Employee benefits  | 2,977,525     | 2,964,756     | 2,976,296     |
| Supplies and other expenses                                  | 3,352,286     | 3,523,279     | 3,730,081     |
| Drugs, medical and surgical supplies                         | 963,481       | 1,237,807     | 930,292       |
| Interest on long-term debt                                   | 10,612        | 10,612        | 12,653        |
| Amortization of equipment                                    | 673,302       | 629,992       | 579,397       |
| CLFN - Aging at Home   | 20,504        | 20,504        | 18,000        |
| Amortization of building - net                               | 22,707        | 19,351        | 20,820        |
|  | 18,744,782    | 20,210,773    | 18,974,506    |
| EXCESS OF REVENUES OVER EXPENSES                             |               |               |               |
| (EXPENSES OVER REVENUES) FROM                                |               |               |               |
| <b>OPERATIONS BEFORE OTHER PROGRAMS</b>                      | (22,707)      | (375,869)     | 864,535       |
| OTHER PROGRAMS   |               |               |               |
| Revenues   | 758,381       | 757,738       | 763,914       |
| Expenses   | (758,381)     | (757,738)     | (763,914)     |
|  |               | <u>8</u>      | -             |
| EXCESS OF REVENUES OVER EXPENSES<br>(EXPENSES OVER REVENUES) | \$ (22,707)   | (375,869)     | 864,535       |
| NET ASSETS, BEGINNING OF YEAR                                | -             | 4,930,735     | 4,066,200     |
| NET ASSETS, END OF YEAR                                      |               | \$ 4,554,866  | \$ 4,930,735  |

## Summary Statement of Financial Position

#### HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

SUMMARY STATEMENT OF FINANCIAL POSITION

MARCH 31, 2022

| and the second s | 20           | 2021             |
|--|--------------|------------------|
| ASSETS   |              |                  |
| CURRENT ASSETS   |              |                  |
| Cash and cash equivalents  | \$ 4,856,25  | 54 \$ 5,542,244  |
| Short-term investment  | 685,38       | 665,320          |
| Accounts receivable  | 1,479,29     | 92 1,010,887     |
| Inventories  | 308,40       | 06 271,196       |
| Prepaid expenses   | 226,81       | 17 226,623       |
|  | 7,556,15     | 51 7,716,270     |
| NOTES RECEIVABLE   | 95,03        | 36 97,276        |
| NVESTMENTS   | 464,23       |                  |
| CAPITAL ASSETS   | 10,442,59    | 10,643,296       |
| PROJECTS IN PROGRESS   | 607,96       | 59 207,563       |
|  | \$ 19,165,98 | 87 \$ 19,125,599 |
| LIABILITIES<br>CURRENT LIABILITIES   |              |                  |
| Accounts payable and accrued liabilities   | \$ 2,887,07  | 70 \$ 2,744,265  |
| Deferred revenue   | 549,78       |                  |
| Current portion of long-term debt  | 44,00        | 00 42,000        |
|  | 3,480,85     | 3,283,834        |
| DEFERRED CONTRIBUTIONS AND CAPITAL GRANTS  | 837,58       | 35 343,650       |
| DEFERRED CAPITAL CONTRIBUTIONS   | 7,777,43     | 8,055,502        |
| LONG-TERM DEBT   | 145,35       |                  |
| POST-EMPLOYMENT BENEFITS PAYABLE   | 2,369,89     | 92 2,322,589     |
|  | 14,611,12    | 21 14,194,864    |
| NET ASSETS   |              |                  |
| INVESTED IN CAPITAL ASSETS   | 2,475,80     | (d) (d)          |
| UNRESTRICTED SURPLUS   | 2,079,05     | 59 2,574,230     |
|  | 4,554,86     | 66 4,930,735     |
|  | \$ 19,165,98 | 87 \$ 19,125,599 |

#### CONTINGENCIES (Note 2)

COMMITMENTS AND CONTRACTUAL OBLIGATIONS (Note 3)

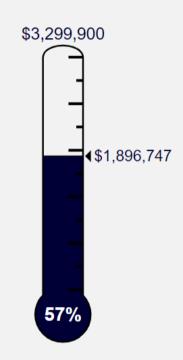


## HOSPITAL FOUNDATION

From hope to reality!

"OUR FOUNDATION HELPS THE HOSPITAL PROVIDE BETTER QUALITY CARE FOR OUR FAMILIES, FRIENDS, AND NEIGHBOURING COMMUNITIES."

The Hôpital Notre-Dame Hospital expansion and modernization project will increase the hospital's overall size by 500 square meters (5,400 square feet) by 2023. In addition to the expansion, which includes the Claude-Giroux Physiotherapy Centre, the medical specialists' clinics and the respiratory therapy center, the hospital's pharmacy and laboratory space will also be renovated.



The improvements you see below will cost \$3,299,00. We have currently raised \$1,896,747, or 57% of our project goal.

#### TOTAL: \$ 3,299,900

#### RAISED: \$ 1,896,747



# "COMMUNITY CARES RADIOTHON" Moose FM

HÔPITAL Notre-Dame

HOSPITAL

The Caisse Alliance offered to double the total amount of donations received from our community, up to an amount of \$30,000. We reached the goal! Thank you for this generous gesture!

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Once again this year, the people of the Hearst community showed great generosity during the radiothon organized in partnership with Moose FM. A total of \$55,030 was raised for our expansion project! Many thanks to the Moose FM team and the support of our communities.

# FOUNDATION 50/50 LOTERY



Over the past year, we have raised a total of \$41,389 with our monthly lottery. Even though our contract with the 50/50 company has ended, we would like to thank all the sponsors and all the people who bought 50/50 tickets each month. Thanks to you, we were able to purchase new equipment for Hôpital Notre-Dame Hospital.

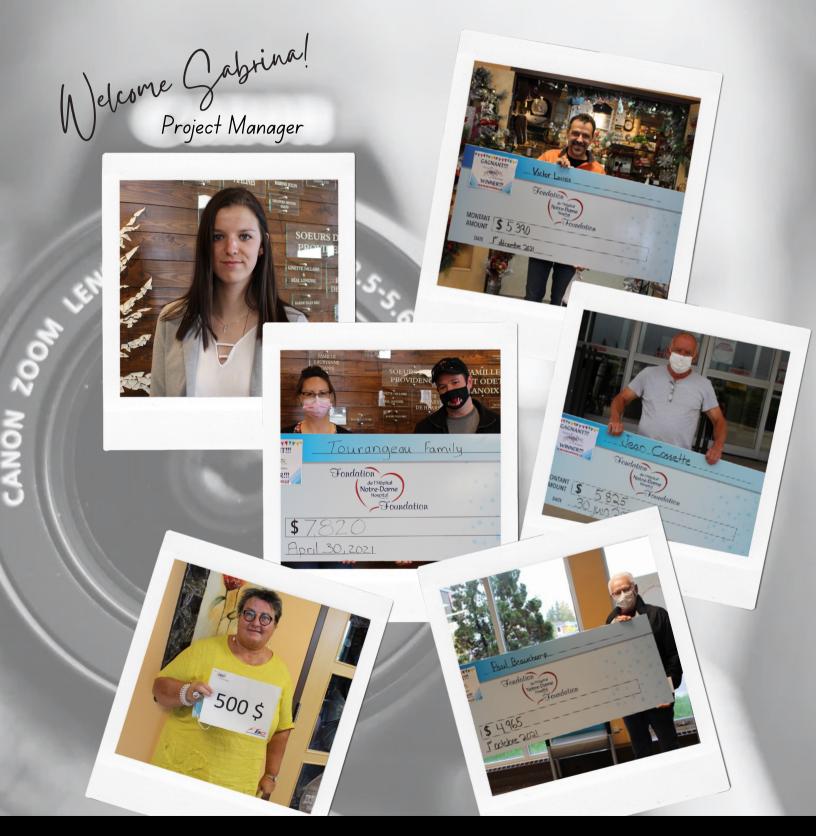
PURCHASES WITH PROFITS FROM OUR MONTHLY 50/50 DRAWS Purchase of a V.A.C. medical device. This new acquisition, which aids in the wound healing process, will definitely benefit the patients of Hôpital Notre-Dame Hospital.

Purchase of parallel bars for the Claude Giroux Physiotherapy Centre. Parallel bars are a tool used in many physiotherapy clinics to provide adult and pediatric patients with a safe way to regain strength, balance, range of motion, gait training and most importantly, independence.



# FOUNDATION HIGHLIGHTS





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## Hôpital Notre-Dame Hospital (Hearst)



## For inquiries, contact us.



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Connect With Us

Stay connected with Hôpital Notre-Dame Hospital by liking and following our social platform. We look forward to keeping you up-to-date with all hospital activities.

Join the Social

CONVERSATION