

# Hôpital NOTRE-DAME Hospital (Hearst)



2022-2023

# ANNUAL REPORT

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[www.ndh.on.ca](http://www.ndh.on.ca)

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# OUR MISSION

Working together to continuously evolve the quality of patient services.

# OUR VISION

Exceptional health services at your doorstep.

# OUR VALUES

Listen to appreciate diversity.  
Learn through dialogue and reflection.  
Guide with courage and transparency.  
Support our patients through empathy and kindness.

# REPORT OF THE BOARD CHAIR & CEO

For almost three years, Hôpital Notre-Dame Hospital (HNDH), its staff and doctors have been working in difficult conditions. Once financially healthy, HNDH is now in a deficit situation that will require prioritization of expenditures in the coming year and will result in the largest projected deficit in our institution's history.



Our hospital is working very hard to stretch resources in response to chronic underfunding. All of the additional expenses related to managing Covid-19 that were covered by Ministry funding until last summer are now part of our operating costs. The cost of hiring staffing agency workers, increased costs for food, medicine, materials and energy due to inflation and Ontario's wage freeze legislation for healthcare workers are undermining our system's performance and our capacity to serve the growing number of orphaned patients, as in our hospitalist program.

HNDH does not expect the situation to improve in the short term. Meanwhile, the privatization of healthcare services is a cause for concern. In our hospital, these pressures have led to the hiring of 10 to 13 staffing agency workers for whom the hospital pays wages, travel and lodging. The demand for healthcare services is rising in our area due to the aging population. The shortage of family doctors, the lack of nursing and support staff in Hearst and the surrounding area and the use of agency workers to maintain quality care greatly increase our costs. In addition, the lack of resources is a constant concern in order to carry out our plans to improve our infrastructure systems, technology systems and our green shift.

Patients are more often ill-disposed and following a number of violent incidents, we have had to reconfigure our procedures and redesign our facilities to ensure the safety of healthcare workers.

All these constraints require new solutions. HNDH is turning to the private sector for funds. As for medical recruiting, the favoured solution is community engagement. Reducing the uncertainty of provincial funding is vital to ensuring the future of our hospital and, indeed, the entire healthcare system in Ontario.

Today, we are inviting the population to respond to the pressures their area hospital and the healthcare system are facing. You can support us in the following ways.

- Be informed about the challenges our healthcare system is facing.
- Show understanding and tolerance for healthcare workers who are at the breaking point.
- Become a volunteer at the hospital as a board member, an ombudsperson or patient representative, or a support worker.
- Encourage young people to consider careers in healthcare to address our human resource needs.
- Lobby our provincial and federal members of Parliament.
- Take part in our community's efforts to recruit doctors and nurses.
- Donate generously to the activities of the hospital's Auxiliary and the HNDH Foundation.

Your hospital and the healthcare system need your support in many ways.

We would like to end by thanking, on our behalf and the Board of Directors, all those who are dedicated to the HNDH's mission of providing excellent care close to home. The dedication of our nursing staff, support staff and administrative team is remarkable and is undoubtedly our greatest asset in meeting today's challenges.

**Joëlle Zorzetto**  
BOARD CHAIR

*Joëlle Zorzetto*

**Liza Fortier**  
CEO

*Liza Fortier*



# REPORT FROM THE CHIEF OF MEDICAL STAFF

It is my pleasure to present the annual report of the Chief of Medical Staff for Notre-Dame Hospital. Despite the ongoing challenges posed by the COVID-19 pandemic and the severe shortage of local physicians, our hospital has continued to provide excellent care to our patients. The medical staff has remained dedicated to ensuring the highest quality of care and improving patient outcomes and satisfaction.



Some of the key accomplishments of the medical staff over the past year include:

- Maintaining the operation of our emergency department (ED) despite physician shortages and occasional difficulties in finding locums. This achievement is a testament to the hard work and dedication of our medical staff and locums.
- Continuing the successful hospitalist program with the extraordinary work of our local physicians, with the assistance of locums. The hospitalist program has resulted in improved patient outcomes, reduced length of stay, and better management of patient flow through our hospital, which has been critical during the pandemic.
- Contributing to medical education by hosting a 3rd-year medical student and a family medicine resident. Our commitment to medical education reflects our dedication to the future of healthcare.
- Initiating a recruitment strategy to address our physician shortage. Our recruitment coordinator has been working tirelessly to secure enough locums to cover the ED and hospitalist program. Moreover, we have successfully recruited two new physicians who are expected to begin practicing in the fall of 2023.

Unfortunately, our greatest challenge remains the severe shortage of physicians. Dr. Nicole Ranger has decided to close her practice this year and return to Sudbury. We wish her all the best in her future endeavors.

I would like to take this opportunity to thank all members of the medical staff for their dedication and hard work over the past year. Your commitment to our patients and to our hospital is greatly appreciated, and I look forward to continuing to work together to provide the best possible care to our community.

Sincerely,

Dr. Martin Papineau  
Chief of Staff



# MESSAGE FROM THE HOSPITAL AUXILIARY

In 2022-2023 the activities at the Auxiliary Gift Shop resumed. We have 29 active members who contributed a total of 1,573 hours at the Hospital Gift Shop.

Funds donated to the hospital over the years are generally used to purchase equipment for patient care. The Auxiliary is proud to have donated \$ 6,000 towards a \$ 100,000 pledge for the CT Scan.

The Gift Shop, our sole source of funding, continues to offer a variety of products thanks to purchases made by Ginette Cloutier-Larose and Jeanne-Mance Lacroix. Dedicated volunteers keep the Boutique open. It must be emphasized that the profits from the Boutique are returned to the hospital in the form of donations.

We continue to offer a \$350 bursary to a student from Hearst Catholic High School who pursues post-secondary studies in the health sector.

Thank you to all our volunteers, men and women, who are so dedicated and generous with their time. Thank you to all our staff for your collaboration, which is so essential to our volunteer work.

To the members of the Board of Directors of Hôpital Notre-Dame Hospital, your interest and support are sources of motivation for us.

A huge thank you to all those people who give without counting.

*Marielle Carbonneau*

Marielle Carbonneau  
President

## **Executive Committee of the HNDH Auxiliaries**

Marielle Carbonneau, president  
Marcelle Bray, vice president  
Claudine Locqueville, secretary  
Nicole Caouette, treasurer

Ginette Cloutier Larose - boutique and voluntary services  
Denise Séguin - recruitment of members and library  
Marcelle Bray - public relations and photography  
Nicole Blier - first-grade students visits, various occasions



**"Volunteers do not necessarily have the time, they just have the heart."**

**- ELIZABETH ANDREW**

# MEET OUR BOARD OF DIRECTORS 2022-2023

*Our Board of Directors consists of volunteers that are professionals in our region. We are grateful for their time and effort in ensuring a strong and safe working environment at Hôpital Notre-Dame Hospital.*



**Joëlle Zorzetto**  
BOARD CHAIR



**Louis Corbeil**  
BOARD VICE-CHAIR



**Josée Dallaire**  
TREASURER



**Daniel Grenier**  
MEMBER



**Nadia B. Alary**  
MEMBER



**Ruby Brunet**  
MEMBER



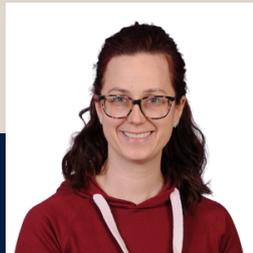
**Josée Ringuette**  
MEMBER



**Isabelle C. Roy**  
MEMBER



**Liza Fortier**  
SECRETARY/CEO



**Dr. Marjolaine T-Lemaire**  
PRESIDENT OF MEDICAL STAFF



**Dr. Martin Papineau**  
CHIEF OF STAFF

# ANNUAL STATISTICS

	2022-2023	2021-2022	2020-2021
Number of patients admitted	608	565	480
Number of patient days - Acute Care	4226	4988	6 076
Number of patient days - Chronic & Continuing Care	6356	7431	7 652
Births	43	45	54
Surgical procedures - inpatients	76	53	66
Surgical procedures - outpatients	681	652	564
<b>Number of visits - Ambulatory Services:</b>			
Electrocardiograms	1848	1 707	1 329
Medical Imaging	6876	6678	5446
Laboratory	16 237	12 106	10 476
Clinical Nutrition	175	329	229
Physiotherapy	3571	3 990	3 052
Respiratory Therapy	904	774	840
Emergency	10 943	11 105	8 965
Number of visits - Specialty Clinics	2768	3 559	3 042



# SUMMARY OF STATEMENT OF OPERATIONS AND ASSETS

## HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

### SUMMARY STATEMENT OF OPERATIONS

YEAR ENDED MARCH 31, 2023

	Budget (Unaudited)	2023 Actual	2022 Actual
<b>REVENUES</b>			
Ontario Health North	\$ 15,025,265	\$ 15,032,208	\$ 14,730,298
Ontario Health North - one-time funding	809,534	2,272,503	1,806,934
Cancer Care Ontario	275,000	968,621	402,063
Amortization of deferred capital contribution - equipment	273,900	284,711	283,025
Recoveries and miscellaneous	1,577,692	2,066,976	1,538,922
Patient related	694,300	732,605	665,490
Differential and co-payment	515,000	200,575	408,172
	<u>19,170,691</u>	<u>21,558,199</u>	<u>19,834,904</u>
<b>EXPENSES</b>			
Salaries and wages	10,828,590	12,084,073	10,771,894
Medical staff remuneration	970,312	1,291,826	1,072,321
Employee benefits	2,995,061	2,650,272	2,925,013
Supplies and other expenses	3,520,486	3,882,301	3,523,279
Drugs, medical and surgical supplies	1,019,856	1,859,450	1,237,807
Interest on long-term debt	8,467	8,466	10,612
Amortization of equipment	665,893	630,438	629,992
CLFN - Aging at Home	20,504	20,504	20,504
Amortization of building - net	27,442	27,939	19,351
	<u>20,056,611</u>	<u>22,455,269</u>	<u>20,210,773</u>
<b>EXCESS OF EXPENSES OVER REVENUES BEFORE OTHER PROGRAMS</b>	<u>(885,920)</u>	<u>(897,070)</u>	<u>(375,869)</u>
<b>OTHER PROGRAMS</b>			
Revenues	753,131	893,188	757,738
Expenses	<u>(753,131)</u>	<u>(893,188)</u>	<u>(757,738)</u>
	-	-	-
<b>EXCESS OF EXPENSES OVER REVENUES</b>	<u>\$ (885,920)</u>	<u>\$ (897,070)</u>	<u>\$ (375,869)</u>

# SUMMARY OF STATEMENT OF FINANCIAL POSITION

## HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

### SUMMARY STATEMENT OF FINANCIAL POSITION

MARCH 31, 2023

	2023	2022
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 859,438	\$ 4,856,254
Short-term investment	226,539	685,382
Accounts receivable	1,870,239	1,479,292
Inventories	385,720	308,406
Prepaid expenses	267,457	226,817
	<u>3,609,393</u>	<u>7,556,151</u>
NOTES RECEIVABLE	42,336	95,036
INVESTMENTS	949,892	464,235
CAPITAL ASSETS	9,847,908	10,442,596
PROJECTS IN PROGRESS	4,627,428	607,969
	<u>\$ 19,076,957</u>	<u>\$ 19,165,987</u>
<b>LIABILITIES</b>		
<b>CURRENT LIABILITIES</b>		
Accounts payable and accrued liabilities	\$ 3,907,513	\$ 2,887,070
Deferred revenue	532,769	549,785
Current portion of long-term debt	46,300	44,000
	<u>4,486,582</u>	<u>3,480,855</u>
DEFERRED CONTRIBUTIONS AND CAPITAL GRANTS LIABILITY FOR AN ASSET RETIREMENT OBLIGATION	1,314,903	837,585
DEFERRED CAPITAL CONTRIBUTIONS	343,558	-
LONG-TERM DEBT	7,045,772	7,777,436
POST-EMPLOYMENT BENEFITS PAYABLE	98,971	145,353
	<u>2,387,044</u>	<u>2,369,892</u>
	<u>15,676,830</u>	<u>14,611,121</u>
<b>NET ASSETS</b>		
INVESTED IN CAPITAL ASSETS	2,313,307	2,475,807
UNRESTRICTED SURPLUS	1,086,820	2,079,059
	<u>3,400,127</u>	<u>4,554,866</u>
	<u>\$ 19,076,957</u>	<u>\$ 19,165,987</u>

**CONTINGENCIES (Note 2)**

**COMMITMENTS AND CONTRACTUAL OBLIGATIONS (Note 3)**



# HOSPITAL FOUNDATION

## OUR PROMISE

Our mission is to raise and manage funds to fully support the Notre-Dame Hospital in its quest to provide outstanding care and medical excellence to those who live and work in the Hearst area.

The year kicks off in style with the Mother's Day draw! The draw was entirely sponsored by Mr. Claude Villeneuve. Thanks to the efforts of Sabrina, Ginette and their team of volunteers, all tickets were sold and the Foundation made a profit of \$ 25,000.



*First Draw  
\$ 500 cash  
Second Draw  
\$ 4,500 gift basket*



GOAL \$ 5,600,000



RAISED  
\$ 1,900,000

## FROM HOPE TO REALITY

June marks the start of construction on the Notre-Dame Hospital expansion project. Due to major increases in construction material costs, the expansion project increases from \$ 3,299,900 to \$ 5,600,000.

The Polaris side-by-side draw launched in November. Our generous partners, P&L Sales and the Double Rink Tournament Committee enabled us to make a profit of \$ 43,905.



*Congratulations to our  
winners!  
Guy & Cathy Levesque*



# RADIOTHON 2022

The Community Cares Radiothon was held on December 9, 2022.  
The event was a great success again this year!  
We raised a total of \$ 23,482 in donations in 12 hours!



In memoriam and palliative care donations allowed us to purchase two new chairs for the Rotary palliative care room.

*"Giving is not just about making a donation. It is about making a difference."*

- Kathy Calvin



# RADIOTHON 2021

## Thank you to the Caisse Alliance Foundation!

Last March, we received a \$ 30,000 donation pledged during the Community Cares 2021 Radiothon! The reception area of the new physiotherapy center will bear the name:  
Fondation de la Caisse Alliance.



# *Join the Social* CONVERSATION

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Stay connected with Hôpital Notre-Dame Hospital by liking and following our social platform. We look forward to keeping you up-to-date with all hospital activities.

## FOR INQUIRIES, CONTACT US

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705-362-4291



[info@ndh.on.ca](mailto:info@ndh.on.ca)



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1405 Edward Street, Hearst ON



*Connect with us*